

## Results of the evaluation surveys GW

This survey details the satisfaction levels given by the GWO students on both the quality of training provided and on the trainers who provided their training.



## Goal

Maintain and improve the quality of training courses. Satisfaction surveys serve as a starting point for us to make decisions, set objectives, identify learners' needs and act within the framework of improving our training.



## **Methodology**

In the satisfaction surveys a total of 23 questions are scored from 1 to 10 and they are divided into six blocks: course content, the activities and methodologies used, the training skills of the teaching staff, the organisation and delivery of the training action and general satisfaction.

## **Results**

The GWO BST, BTT and BRT trainers at our training centres in Mexico and Spain have achieved a 97% satisfaction rate in the evaluations made by both internal and external students.

The GWO courses given in Mexico and Spain have been rated with a satisfaction rate of more than 97%.

See the results in the graphs below:

GWO BTT Spain Traning - Internal students	95%
GWO BTT Spain Traning- External students	94%
GWO BRT Spain Traning - Internal students	97%
GWO BRT Spain Traning - Internal students	97%
GWO BST Mexico Training - Internal students	99%
GWO BST Spain Traning - Internal students	97%
GWO BST Spain Traning - External students	97%
GWO LUT Spain Traning - Internal students	98%

Trainers GWO BTT Spain - Internal students	95%
Trainers GWO BTT Spain - External students	94%
Trainers GWO BRT Spain - Internal students	97%
Trainers GWO BRT Spain - External students	97%
Trainers GWO BST Mexico - Internal students	97%
Trainers GWO BST Spain - Internal students	98%
Trainers GWO BST Spain - External students	98%
Trainers GWO LUT Spain - Internal students	98%

